

KanCare Advisor

This news bulletin is designed to provide updates on KanCare, the new Medicaid program in the State of Kansas. Information is published by the Kansas Department of Health and Environment and the Kansas Department for Aging and Disability Services.

February 24, 2014

Open Enrollment for Members

Open enrollment for KanCare members corresponds with their initial enrollment date. At the time of enrollment and once a year after that, all members will have 60 days to review their enrollment packet and decide if they want to stay in their plan or change to a different plan.

KanCare has three health plans: [Amerigroup](#), [Sunflower](#) and [UnitedHealthcare](#)

For more information about Open Enrollment, please visit www.kancare.ks.gov. If you choose to keep the same health plan you have now, you do not need to submit an enrollment packet and you will be automatically re-enrolled in the same plan!



Are you familiar with Health Homes?

The State of Kansas, in a partnership between the Kansas Department of Health and Environment's Division of Health Care Finance and the Kansas Department for Aging and Disability Services, is engaged in the process of creating a Medicaid state plan amendment to provide Health Homes for Medicaid recipients.

Health homes expand upon medical home models to include links to community and social supports. Health homes focus on the whole person and individual needs to manage life conditions to maximize each person's physical and mental health. All the caregivers in a health home communicate with one another so that all of a patient's needs are addressed in a comprehensive manner.

KanCare health homes are intended for people with certain chronic conditions such as diabetes, asthma, or mental illness. These people must be KanCare consumers. They can be consumers who also receive Medicare along with Medicaid. Health homes will begin July 1, 2014.

A Health Home is not a building or a place.



Webinars to prepare for Health Homes implementation are scheduled from Noon-1 p.m. on the following dates.

- Feb 25 – Program Manual & Documents List
- Mar 18 – Member Assignment & Referral Process
- Mar 25 – Payment Structures for SPA 1 & 2
- Apr 22 – Health Action Plan: Step by Step
- Apr 29 – Health Information Technology Basics

The Call-In number will always be Dial In – 1-866-620-7326, Code – 5369728652, but each webinar will have a unique registration. Registration for each will be posted on the Health Homes page of the KanCare website. The specific link is: http://www.kancare.ks.gov/health_home/providers_approaches.htm. Each webinar will be archived, along with the questions and answers from each. **(Special meetings for Members, see Page 2)**

Meetings for KanCare members with certain chronic conditions, like diabetes, asthma or mental illness

Monday, March 3, 2014:

Dodge City Public Library
1001 North 2nd Avenue
Dodge City, KS 67801

Wichita Public Library
Central Location
223 South Main
Wichita, KS 67202

Winfield Community Center
700 Gary
Winfield, KS 67156

Wednesday, March 5, 2014:

Colby Community College
Student Union, Rm 109
1255 South Range
Colby, KS 67701

Cloud County Community College
Cook Theatre
2221 Campus Drive
Concordia, KS 66901

City Building
Alliance Room
101 South Lincoln
Chanute, KS 66720

Tuesday, March 11, 2014:

Blue Valley Library
Blue Valley Library Meeting Room
9000 West 151st Street
Overland Park, KS 66221

1:00-3:00 p.m.
South Branch Public Library
3104 Strong Avenue
Kansas City, KS 66106

***Different Location for EVENING Mtg
in KCK on March 11, 6:00 – 8:00 p.m.***

Wyandotte West Public Library
1737 North 82nd Street
Kansas City, KS 66112

Tuesday, March 4, 2014:

Finney County Historical Museum
403 South 4th Street (Enter North Side)
Garden City, KS 67846

Barton County Community College
Library Room 116
245 Northeast 30th Road
Great Bend, KS 67530

Holiday Inn Express
4011 Parkview Drive
Pittsburg, KS 66762

Thursday, March 6, 2014:

Sternberg Museum of Natural History
3000 Sternberg Drive
Hays, KS 67601

Pathfinder Recovery Center
1809 South Ohio
Salina, KS 67401

Emporia State University
Student Union, 2nd Floor Room #MU216
1200 Commercial Street
Emporia, KS 66801

Wednesday, March 12, 2014:

Highland Community College
Dining Room
1501 Riley Street
Atchison, KS 66002

Kansas Historical Society
6425 Southwest 6th Avenue
Topeka, KS 66615

**“HEALTH
HOMES”
Meetings for
KanCare
Members**

March 3 –12

KanCare members
should only attend
one meeting.

Afternoon meetings
are from **1-3 p.m.**
Evening meetings are
from **6-8 p.m.**

For more info, visit:

[http://
www.kancare.ks.gov/
download/
Meetings_scheduled_for_KanCare_members
with_certain_chronic_c
onditions_021214.pdf](http://www.kancare.ks.gov/download/Meetings_scheduled_for_KanCare_members_with_certain_chronic_conditions_021214.pdf)



Lunch & Learn Calls for I/DD Waiver Providers & Consumers:

PROVIDERS - KDADS hosts bi-weekly calls with I/DD system providers to address KanCare implementation issues. Calls are scheduled for Mondays and Fridays from 11 a.m. to Noon. Registration for the calls is required (and must be completed by the day prior to the call). Register at: www.kdads.ks.gov/CSP/IDD/KanCare_Imp/IDD_Implementation_Calendar.html

Providers may submit questions to the following email address: PROVIDERFORUM@kdads.ks.gov

CONSUMERS - KDADS hosts weekly calls with I/DD system consumers and stakeholders to address KanCare implementation issues. Calls are scheduled for Wednesdays from Noon to 1 p.m. Registration for the calls is required and can be completed at the following website: http://www.kdads.ks.gov/CSP/IDD/KanCare_Imp/IDD_Implementation_Calendar.html

Consumers may submit questions to the following email address: kancare.ombudsman@kdads.ks.gov

KDADS anticipates these Lunch & Learn calls will continue through the first quarter of 2014.

During the times for both calls, the CALL-IN Number is (866) 620-7326 ; Conference Code is 4283583031

Weekly Calls with Targeted Case Managers (TCMs)

KDADS is holding weekly conference calls with TCMs on Tuesdays from 3 to 4 pm.

CALL-IN Number is (866) 620-7326; Conference Code is 2850442124.

Find more KDADS I/DD information posted on the Agency's website at:

http://www.kdads.ks.gov/csp/IDD/IDD_Index.html

The KanCare website is at:

www.KanCare.Ks.Gov

KanCare Advisory Council

Next Meeting

Wednesday March 26, 2014 from 2 - 3:30 p.m.

Curtis State Office Building, Rm 530

1000 SW Jackson Street in Topeka

Council members are listed on the web at:

[http://www.kancare.ks.gov/
advisory_council.htm](http://www.kancare.ks.gov/advisory_council.htm)

Member Assistance Line:

1-866-305-5147

TTY: 1-800-766-3777



Health Plans:

Amerigroup: 800-600-4441, TTY: 800-855-2880

Sunflower: 877-644-4623, TTY: 888-282-6428

UnitedHealthcare: 877-542-9238, TTY: #711

Office of KanCare Ombudsman:

1-855-643-8180

Email: KanCare.Ombudsman@kdads.ks.gov

Ombudsman on the web: [http://
www.kancare.ks.gov/ombudsman.htm](http://www.kancare.ks.gov/ombudsman.htm)

**HB 2552 / SB 317: A message from Lt. Gov.
Jeff Colyer, KDHE Sec. Robert Moser, and
KDADS Sec. Shawn Sullivan**

In January 2013, Kansas launched a major reform of its Medicaid system, bringing in KanCare coverage for nearly 400,000 Kansans. KanCare was created to improve health outcomes for consumers through integrated medical services, and, beginning February 2014, through integrated home- and community-based services (HCBS).

The three KanCare health plans, together, have provided more than \$6 million in services that were unavailable under old Medicaid; these are services that are drastically improving their members' quality of life. These services include adult dental, incentive programs to encourage healthy and preventative behaviors, as well as life-saving operations such as bariatric surgery or heart and lung transplants.

Because of the efficiencies in KanCare, more than 700 Kansans with physical and developmental disabilities now have access to services they had been waiting years to receive. In the decade leading up to KanCare, the annual rate of Medicaid growth was 7.5 percent, now it is down to 5.2 percent.

KanCare is already changing lives, and that cannot be overstated enough. We could not achieve these results alone, however. KanCare providers are equal partners in this project, and that is why we are in support of Kansas House Bill 2552 and Senate Bill 317. These "Prompt Pay" bills are receiving wide support – from providers, the three health plans, advocates and state officials.

Physical, Mental Health and Long-Term Services and Supports (LTSS) providers play an integral role in KanCare and in the delivery of health care for all of the Kansans they serve. We sincerely appreciate all the work these providers have invested with KDHE, KDADS and the three health plans to ensure Kansans get the services they need at the time they need them. We look forward to continuing to improve our processes to ensure all providers are paid in a timely manner for the services they provide.

We are all in support of HB 2552 and SB 317, which will add yet another tool to assure providers that timeliness of claims remains a high priority under KanCare.

Health Plan News

Sunflower State Health Plan Hires New CEO

Sunflower State Health Plan—one of the three health plans managing Kansas Medicaid under KanCare—has named a new president and CEO, Michael McKinney.

McKinney will replace Jean Rumbaugh, who has accepted a position with Sunflower's parent company, Centene, to oversee new business implementations nationally.



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